

## Public Complaints

The Board values the input of public comment to help in the deliberation of school business. In order to keep meetings orderly and maximize productivity of the meetings, certain procedures must be followed. Many of the procedures are set in Board policy and will be referenced when appropriate.

The public is encouraged to offer comment during the public forum segment of regular Board meetings. Speakers may offer objective criticism of school operations and programs (KL). The Board will not hear personal complaints concerning school personnel nor against any person connected with the school system in open session without permission from the employee (KL). Personnel complaints must be in writing and addressed in executive session.

Complaints against individuals must follow the proper sequence (KL):

1. The person (staff member) should first be contacted and concerns expressed;
2. If step 1 is not successful the complainant should share those concerns with the staff member's principal or immediate supervisor;
3. The superintendent would be the third step in resolving a concern;
4. If the superintendent is unable to resolve a concern with a staff member, the complainant may request in writing to meet with the Board and the individual causing the concern in executive session.

Policies and contract language addressing complaints about staff include:

Policy BD - School Board Meeting  
Policy BDC - Executive Sessions  
Policy KL - Public Complaints  
Policy GCPD-AR - Discipline  
Policy GBD - Board-Staff Communications  
Policy BG - Board-Staff Communications

